



# Revealing Institutional Strengths & Challenges (RISC)

Looking at student trends by comparing spring '21 & '22 results

# Students were asked to identify their “Main Challenges,” while completing their high education:

- ▶ RISC data from Spring 2021 showed:
  - ▶ Work & Personal Issues 59%
  - ▶ Success in Courses 59%
  - ▶ Academic Support Services 42%
  - ▶ Finances & Financial Aid 40%
  - ▶ Campus Environment 34%
- ▶ RISC data from Spring 2022 showed:
  - ▶ Success in Courses 55% (4% lower than '21)
  - ▶ Campus Environment 36%
  - ▶ Academic Support Services 41%
  - ▶ Work & Personal Issues 67% (8% higher than '21)
  - ▶ Finances & Financial Aid 41%

# “Student Office Interactions”:

## ➤ RISC Spring 2021 (Institutional Summary, pg. 5)

- Financial Aid 38%
- Advising 33%
- Registration 25%
- Admissions 22%
- Tutoring 14%
- Significant differences from “benchmark” group can be noted in both Advising (down 25%), and Admissions (down 11%)

## ➤ RISC Spring 2022 (Institutional Summary, pg. 4)

- Financial Aid 44%
- Registration 35%
- Tutoring 16%
- Academic Advising 39%
- Student Life 11%
- Significant differences from “benchmark” group can be noted in Advising (down 14%) and Financial Aid (up 7%)

# Student Views of Institution

## ▶ 1) Would you recommend AVC to a Friend?

### ▶ Spring 2021

- ▶ Very Likely 54%
- ▶ Somewhat Likely 38%

### ▶ Spring 2022

- ▶ Very Likely 59% (Up 5%)
- ▶ Somewhat Likely 33%

## ▶ 2) Overall value of education:

### ▶ Spring 2021

- ▶ Good value 42%
- ▶ Fair value 53%

### ▶ Spring 2022

- ▶ Good value 47% (Up 5%)
- ▶ Fair value 50%

Favorability seems to be trending slightly up from 2021 to 2022.

# Student Views of Institution Continued- Goals

## ► Purpose for taking courses?

### ► Spring 2021

- Prepare for a 4-year degree 60%
  - How well is AVC preparing you to achieve this goal? **37%**
- Increase job & career opportunities 34%
  - How well is AVC preparing you to achieve this goal? **39%**
- Self-improvement 6%
  - How well is AVC preparing you to achieve this goal? **48%**

### ► Spring 2022

- Prepare for a 4-year degree **57% (down 3%)**
  - How well is AVC preparing you to achieve this goal? **48% (Up 11%)**
- Increase job & career opportunities **37% (up 3%)**
  - How well is AVC preparing you to achieve this goal? **38%**
- Self-improvement
  - How well is AVC preparing you to achieve this goal? **42% (Down 6%)**



# Student Comments: Challenges (Sp '22)

- Strengths in preparing for a 4-year institution:
  - “AVC is the most supportive and resourceful community college that I have ever attended. The professors are outstanding. They are organized, and enthusiastic...”
  - “I believe AVC’s greatest strength is providing a quality education without sending its students into deep financial debt.”
  - “AVC is preparing me for a four-year degree fairly well because it includes the type of curriculum needed to step into university-level courses...”
- Opportunities for improvement in preparing for a 4-year institution:
  - “A **handful of classes are not offered** that are needed for transferring.”
  - “AVC could provide **more research opportunities**, not just in sciences but in other fields as well...”
  - “AVC has made a lot of things very difficult. **There were a lot of resources I was not able to take advantage of simply because I was not informed.** I genuinely believe the staff is not well orientated in assisting students.”
- Opportunities for growth in preparing for job & career:
  - “AVC helps in regard to preparing me for the next step (transferring), but it is sometimes **frustrating how limited certain classes are. It's taking me awhile to finish.**”
  - “... My education as **given me a little experience but sadly isn't enough ...**” Work Experience opportunities needed.

# Which Type of Courses Do You Prefer?

- ▶ Spring 2021
  - ▶ Fully online classes 33%
  - ▶ Mostly online but some face-to-face classes 26%
  - ▶ Mostly face-to-face classes 27%
  - ▶ Only face-to-face classes 14%
- ▶ Spring 2022
  - ▶ Fully online classes 24% (Down 9%)
  - ▶ Mostly online but some face-to-face classes 29% (Up 3%)
  - ▶ Mostly face-to-face classes 36% (Up 9%)
  - ▶ Only face-to-face classes 12%

Students in 2021 were only 21% “extremely” interested/likely to return to campus. This number jumped to 59% in the spring 2022 data.

Students are more comfortable being on campus but still want class flexibility.